

How to Register your Swimmer on the Active.com Swim Manager Platform

Note: Please check first with our Head Coach to ensure that you register your swimmer for the correct skill group (Silver, Blue, Red, Green, or Purple). Swimmers receive their skill group assignments after completing test sets.

Please use the registration link provided on the Riptides website and follow these steps to register your swimmer:

1. Click on the "Register" button
2. Login to your Active.com account (or create an account if you are a new user; Remember to create the profile for yourself first, you can add your swimmers during the next step.)
3. Under the "WHO ARE YOU REGISTERING?" heading...
 - If your swimmer has been previously registered for one of our swim programs in the Active.com system, be sure to select that existing swimmer's name.
 - If your swimmer has never been registered in the Active.com system, then select "Your child (or a child in your legal custody)".
4. Fill in all of the required registration information for your swimmer and click "Continue"
5. Select the correct swim group (Silver, Blue, Red, Green, or Purple) and commitment level, then click "Continue"
6. Complete the registration form...
 - Please include your cell phone number and email address for team communication.
 - Please enter or review the parent and swimmer information and ensure everything is accurate.
 - In the "USA Swimming Registration" section...
 - Select "Renew" if your swimmer participated in the prior Winter Swim season.
 - Select "New" if your swimmer did NOT participate in the prior Winter Swim season.
 - For LSC code choose "NC."
 - In the "ADDITIONAL PURCHASES" section...
 - Select "Year Round Membership"

- Check the "LSC Fee" box.
- In the "WAIVERS AND AGREEMENTS" section...
 - Read and check all of the "Waivers And Agreements"
 - Type in your (parent's) name in the "Electronic signature" box
- 7. Click on the "Continue" button at the bottom of the page
- 8. Repeat the above steps for each of your swimmers if you have more than one (click the link "Add Another Registration" beside Order Details).
- 9. When you're ready to check out, note that only the registration fees are due at this time. Monthly practice fees are due the first of the month. Please provide payment information as fees are automatically charged through this system. Each transaction is subject to a 4.95% processing fee. Processing fees are Non-Refundable.
- 10. **PLEASE NOTE:** If your swimmer has never been registered with USA Swimming they **MUST** complete an Age Verification Form. If your swimmer is transferring from a USA Swimming registered team, you **MUST** complete a Transfer Form.

For each swimmer that you register, you will receive one confirmation email from "Riptides Swim Team" confirming registration for the selected swim program, as well as an order receipt email from Active.com.

If you have any questions, please email us at info@aquaventurenc.com. This system was implemented in hopes to simplify our team registration, but like all transitions we'll have bugs to work out. Please be patient as we address any and all issues.

Thank you for being a part of the Aquaventure Riptides Swim Team!